



SHARE SOME LAUGHS, HELP PROTECT KIDS



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ARTICLES

Cover Story Article, Feature Article, Aspire News Christopher Lloyd, Senior Director of Branding and Communications

IN EVERY ISSUE

Employee Spotlight, Recognition, Women's History Month Jaclyn Saunders, Marketing Associate

> Social Media Hits Brandi Caplinger, Digital Marketing Coordinator

Welcome New Employees Paula Earlywine, Talent Aquisition Specialist Brooke Fronterhouse, Recruiting Specialist

> Way to Go! Mary Sharpe, Project Associate

PHOTOGRAPHY / ILLUSTRATION

Photography/Videography

Ben Rose, Multimedia Content Producer iStock by Getty Images: pages 11. All stock photography posed by models.

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Contents

Share some laughs, help protect kids 4 Employee Spotlight: William Pat 6 Social Media Hits 8 Recognition 10 Way to Go, Women's History Mo 11 Aspire News 12 15 Welcome New Employees

Quality team growing in size and 16



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Share some laughs, help protect kids

by Christopher Lloyd

Stand Up for Kids is just around the corner, and this year's moved to a new date and venue!

Aspire

Stand

for kids!

TCKES ON SALE

standup2024.givesmart.com

has been featured on "Laughs on Fox,"

SirusXM comedy channels, Netflix is a Joke radio and many other platforms.

Stand Up for Kids is the annual fundraiser to help support Kids Talk, a program of Aspire Indiana Health that assists children and adults in Madison County who have experienced or witnessed abuse and neglect. It's very serious, important work "working with people who have experienced terrible crises. That's

Nationally touring comedian Zoltan Kaszas will be the headline act for the event taking place March 9 at

Harrah's Hoosier Park Casino Racetrack. It promises to be an evening of food, fun and fellowship while raising a great cause for Kids Talk.

Kaszas is a **native of** Hungary who

immigrated to the U.S. as a child, and his family-friendly style of comedy is known for its sharp observations of the cultural divide faced by newcomers. He













why it's important to have one night a year where Kids Talk and its many community partners

Kids Talk brings the system to the child by providing a single interview for the investigative

Front row L-R Denise Valdez, Jailynn Figueroa, Becky Oldham Back row - Khloe Cortrecht, Julie Coon, Amy Bounds

needs of law enforcement, Indiana Department of Child Services and prosecution.

Victim advocacy is provided for the child and non-offending caregivers to connect the family with therapeutic, medical and social service needs and to advocate for the victim within the criminal justice and child welfare systems. Kids Talk also presents sexual abuse prevention

can share some laughs while supporting a great cause.

Kids Talk is funded through grants and donations, and Stand Up for Kids is a vital part of generating revenue. Kids Talk is a nationally accredited childfriendly place where children ages 3-17 as well as adults with developmental disabilities can speak with a specially trained forensic interviewer regarding allegations of abuse and neglect.

programs to more than 12,000 students each year in Madison and Hancock counties.

Tickets are available for \$25 for the comedy show and \$50 for VIP tickets that include food and beverage, silent auction and premium seating. Click here to buy your ticket now or make a donation if unable to attend. Cash bar is available.









As the Transportation Supervisor Patient Scheduling, William now assists Aspire patients traveling to and from their appointments.

Once an aspiring baseball player, William's career playing 2nd base and shortstop for a minor league baseball team was

unfortunately cut short. Thankfully, William has no shortage of passions. Graduating from Jackson State University with a degree in English and Drama, he went back to the classroom, teaching high school English and speech. William recounts his days on the field and in the classroom blissfully. After dedicating 10 years to the classroom, William decided it was time for a career shift.

He took his teaching skill set and applied it to training drivers with Greyhound for several years. Working with the iconic bus company, William continued to develop his teaching and training skills and developed new skills and knowledge within the world of transportation.

While retired from his earlier vocations, his cumulative years of experience in teaching, training, and the intricacies of the transportation industry brought William to the role of Director of Safety for Indiana's Department of Motor Vehicles.



William has enjoyed his long career of public service. When the opportunity for Aspire arose, William knew he could continue to serve people and utilize his unique skill set.

In his current role, William serves the Indianapolis community by transporting Aspire patients, overseeing the Aspire motor vehicle fleet team and the maintenance of fleet vehicles.



by Jaclyn Saunders, photo by Ben Rose

From the ballpark to the classroom, to Aspire Indiana Health – with a few short detours to the theatre – William Patrick has spent his life traveling.

> Passionate for drama and acting, William has spent years on stage as well. His eyes gleam with joy as he recounts his time on stage in one of Tyler Perry's iconic plays, A Good Man is Hard to Find. He's dedicated years of his life to the stage, acting in at least

Click the image to watch the video.

seven plays, including spending time in New Orleans for a show.

While his stage days may be behind him, William still enjoys performing. In his spare time he sings for a gospel group and volunteers with his church as well, and when he isn't doing that, he is spending time with his children and grandchildren.

While his dreams and playing position have changed over time, William's pursuit of passion and happiness have never wavered. His dedication to joy is inspiring and infectious, and just a small fraction of the good he has brought to Aspire.



Social Media Hits

by Brandi Caplinger





Black History Month is an annual celebration of achievements by African Americans and a time for

recognizing their central role in U.S. history.

#AspireIndianaHealth #ProgressHouse #MockingbirdHill #AspireKidsTalk #PEARL #BHM #History



Black History Month 2024: Facts, Origins & Quotes | HISTORY February is dedicated as Black History Month, honoring the triumphs and struggles of African ...



Aspire Indiana Health Aspire @AspireIndiana

Post

Employee Spotlight: Brian McCarthy Take a glimpse into Brian McCarthy's day as he overseas maintenance of over 50 Aspire properties! #AspireIndianaHealth #EmployeeSpotlight aspireindiana.org/blog-post/empl...

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8:02 AM · Feb 12, 2024 · 41 Views



Kids Talk February 5 at 8:02 AM · @ Tickets for Stand Up for Kids are now online! Don't miss out on this fun night, for a good cause with our comedy headliner, #ZoltanKaszas, Proceeds benefit children served by Kids Talk Child

Advocacy Center. GET YOUR TICKETS TODAY!!! Tickets can be purchased at ww #StandUp4KidsTalk #AspireKids n2024 ai

eKidsTalk #StandUpForKids #ComedyNigh

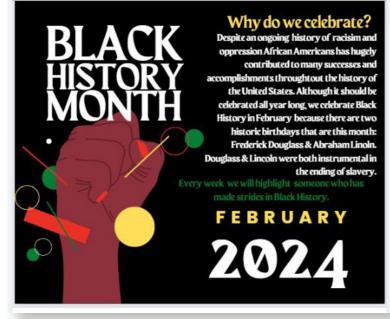




PEARL by Aspire Indiana Health February 1 at 10:00 AM · 🚱



February is Black History Month, celebrating the achievements by African American's and rexcognizing thier role in U.S. history. Each week we will highlight someone who has made strides in Black Hisotry.





Aspire Indiana Health February 2 at 7:01 PM - 3

We're thankful to legislators for listening to the Indiana council today and passing the Certified Community Mental Health Center to Certified Community Behavioral Health Clinic system alignment bill. Among those present were #AspireIndianaHealth, Jim Skeel. Thank you to everyone who advocated and showed up today.

Monday, February 5 is our Indiana Council Legislative Day and our Governor Holcomb PAC event.







We're proud of the people who work for Aspire. That's why we'd like to take a moment now and again to give recognition to them for their achievements - both inside and outside of the work they do with us serving Hoosiers.

Zachari George,

Addictions Therapist

at the Indianapolis

health center, brings a wealth

of knowledge and experience.

He helps out his team members

often, especially over the holidays.

much and are so happy he found

Kevin Minnick

health center, has brought the

that he has been able to share

with the clients. He doesn't

as needed.

hesitate to help his team out

and Marion Counties. "She is

always willing to step in when

need support! The team is so

the other outpatient mangers in

outpatient substance use disorder

team knowledge and experience

Elizabeth Steuer

Multi-Site Clinical

Supervisor for Boone

Addictions Therapist

at the Indianapolis

"We all really appreciate him so

his way to Aspire!"



Sydney Bebar, School-Based Therapist in Hamilton County, is an all-around fabulous team player and support! "She's an asset to Aspire and to her team. We are grateful to Sydney!"



Congratulations to Ambia Dorsey for obtaining her Licensed

Mental Health Counselor licensure today. "We value her dedication and are so appreciative of the work that she does."



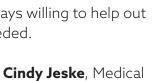
Yvette Moran, Certified Medical Assistant at the Indianapolis health center, is the true definition of a

team lead. She gets the job done efficiently. Patients love her and she is always willing to help out when needed.



Assistant at the Noblesville health

center, keeps the office very organized, making everyone's jobs so much easier. "Her preparation is unmatched!"







Supervisor Home & Community Based, is caring and attentive and creates a warm and pleasant environment to work in. Even if she is busy, she always takes the time out to help or answer any questions.



(Breezie), Infectious

Disease Case Manager, "is such a positive force on our team!" While taking her role very seriously, she also brings an element of humor to the team that is necessary in cultivating a positive environment. Every team needs a Breezie and we're super lucky to have ours!"



Michelle McDowell Nurse Practitioner

Primary care at the Elwood health center, is an asset to our team. Her patients love her and she is very well organized.



Lauri Mack Community Mental

Health in Anderson,

works hard every day and goes above and beyond to assist the team by picking up extra shifts as needed. She is reliable and always willing to help.

contact center supervisor

Justin Roth, Director of Contact Center, has transitioned to the

position effortlessly. He is incredibly supportive and encouraging to the team.

Rachael Derrick

Manager Residential Addictions Services, has been a huge asset to the Progress House team. She is an incredibly supportive manager and we want to thank her so much for her work.

Stacy Gardner, Team

Lead at Hoak health center in Anderson, has done a fantastic job with her team. She is supportive and shows tremendous dedication to her work.

Michelle Smith



Office Coordinator at Noblesville health center, has shown patience and

compassion recently in a difficult situation. Her work is very much appreciated.

Sara Grady, Peer Specialist out of our Lebanon clinic, has

been a great representation for Aspire in the community. "Sara all around has been amazing with providing support to her clients and her team. We are lucky to have her!"



Leora McAlister Patient Access

Elwood clinic, is tremendous with her patients. ""Her bright smile makes our office a better place."

3

Aspire Indiana Health's ATD staff interpreters, Haylie Will and Sarah McWhorter, have done wonderful jobs, as always, managing their heavy and changing tasks. The interpreting staff team has been guite helpful for Aspire and for its Deaf Services across the state, and we are appreciative of their dedication and support.



Sydney Bebar Erick Chepkwony Jacqui Cook Shelley Eubank Adam Ison, FNP Danielle Jackson Sasha Janney Isaiah Thompson Josh Walker Karen Wilson





WOMEN'S **HISTORY MONTH**



HAPPY WOMEN'S **HISTORY MONTH!**

by Jaclyn Saunders

Women's History Week was initially celebrated until 1987, when Congress passed legislation declaring March as Women's History Month. In 1849 Elizabeth Blackwell became the first woman to be granted a MD. She began her journey after a terminally ill friend speculated she'd have received better care from a woman doctor. Rebecca Lee Crumper was the first Black woman to be granted a MD in 1864. She spent her career treating impoverished women and children. **Discover** more powerful women in history by seeing how various spots in Indy are honoring women.

Aspire News



ZERO SUICIDE INITIATIVE HITS MILESTONE

Aspire Indiana Health's Zero Suicide Initiative aims to reduce the number of patients who take their own life. We serve some of the most vulnerable Hoosiers and suicidal ideation is a common challenge. Prior to our implementation of the Zero Suicide methodology, we lost about 15 people per year in treatment to suicide. Now Aspire serves almost 60% more people but sees very few deaths by suicide while people are in our care. After a review of data, Aspire calculates we have SAVED 140 lives since this work began in 2015. Thanks to the many caregivers at Aspire and our community partners for working together to achieve this incredible milestone!

TWO ASPIRE TEAM MEMBERS SERVE AMERICORPS



March 10-16 marks <u>AmeriCorps</u> <u>Week</u>, which recognizes the commitment of millions of Americans who serve their country through AmeriCorps and AmeriCorps Seniors, and encourages others to follow in their footsteps of service. Aspire Indiana Health is proud to call two members of our team among the AmeriCorps volunteers:

Non-Clinical Intern **Colleen Corrigan** and Infectious Disease Prevention Case Manager **Cailey Heyl**. Thanks for your dedication!



CCBHC BILL ADVANCES

Thanks to Jim Skeel (second from the right), Information Officer for Aspire Indiana Health, and other representatives of the Indiana Council of Community Mental Health Centers for their persuasive efforts with state legislators on the Certified Community Behavioral Health Clinic (CCBHC) Senate Bill. After being in danger of not even being heard, SB 233 passed by unanimous vote! Our system is stronger and better because of their efforts. CCBHC legislation is key to improving services for those with mental illness and substance use disorder.



GET YOUR PRESCRIPTIONS FILLED AT ASPIRE!

Did you know most Aspire Indiana Health clinics have onsite pharmacies operated by our partner Genoa Healthcare? And that no matter where you receive healthcare services, our pharmacies can mail your prescriptions directly to your home? Getting your medication through Aspire helps everyone through the 340B program, a federal prescriptions program that supports nonprofit health centers like us. <u>Click to learn more.</u>



JOINING THE JEEP WAVE CLUB

Back when I lived in Massachusetts I drove a Jeep. It was great! Although, if I'm honest, a little bit more difficult to get into than any other car I've driven before (probably why I had to let it go).

It'd been lifted, apparently? Someone told me that was the proper term for the big wheels it rode on. In my mind I looked young and cool when I drove it. I'm going to stick with that image and refrain from inviting other opinions, which I'm sure would reach quite the opposite conclusion.

There was one aspect of the Jeep experience no one prepared us for when we got the car. As I drove about, minding my own business and maintaining the pretense of cool, other Jeep drivers were making hand signals at me. Specifically, it looked like they were giving me the Winston Churchill peace sign – first and second finger of the right hand standing above the steering wheel. <u>READ MORE>></u>

WATCH AND LEARN ABOUT ADDICTION THERAPISTS

Do you know what an Addictions Therapist does? Brittany Wheeler, Licensed Clinical Therapist – Residential Addictions at Progress House, talks



Click the image to watch the video.

about her role helping people in long-term recovery from substance use disorder. Video by Ben Rose.

CONSUMER ADVISORY COMMITTEE RECRUITING

- Are you interested in joining Aspire's Consumer Advisory Committee? The CAC assists Aspire to promote consumer input into administrative decisions and clinical programming. The committee's primary focus is to review requests and recommendations from other committees, process improvement teams, clinical units and administrative departments. CAC members are individuals who identify as a person with lived
- experience and/or recovery from issues such as mental illness, substance use disorder,
- homelessness, chronic illness, etc. Members may bring items for discussion, review, and/or action.
- e If you are interested in learning more or completing an application, <u>click here</u>.



Aspire News continued

ASPIRE IN THE COMMUNITY

The Lebanon Leprechaun's Professional Basketball team was at the Health Fair at Aspire.

facebook



Lebanon Leprechauns 6h · 🕤

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Thank you Aspire Indiana Health for the great time! Talking about insurance and health isn't always the most thrilling, but you turned it into a fun time.



Staff members from Aspire's Community Engagement Team, Mary Giesel and Staphany Santana (middle in photos), attended the Marion County System of Care Collaborative (MCSOCC) Heartbeats & Handshakes networking event.







Aspire also attended the One Zone event. L to R: Kama Grund, JayVon Muhammad, Vice President, FQHC Medical Services and Mary Giesel.



Welcome New Employees!

Damilola Adeagbo NP Preceptee Indianapolis

Kasey Davis Director of Philanthropy Administration

Mychaela Adkison License Eligible Assessment Clinician Noblesville

Benjamin Bennett Quality Improvement Data Analyst Administration

Abimbola Ehimare NP Preceptee

Joshua Bess Residential Recovery Technician Mockingbird Hill

Amanda Blair **Employment Specialist** Indianapolis

Austin Blevins Front Desk Associate Progress House

Kourtney Boak Patient Access Specialist Noblesville

Daniel Brodsky Addictions Therapist Noblesville

Jessy Brown Patient Access Specialist Noblesville

Starlina Brown Crisis Response Technician Administration

Alaina Combs License Eligible School Based Therapist Elwood

Linda Delph Crisis Response Provider Carmel

Arthur Denton Crisis Response Technician Administration

Indianapolis

Amy Eldridge Patient Access Specialist DeHaven

Kyle Fisher Food Service Worker **Progress House**

Kathryn Graham Certified Medical Assistants Hoak

Anthony Hammonds Residential Recovery Technician Mockingbird Hill

Cailey Heyl Case Manager Hoak

Danae Houchin Based Indianapolis

Danielle Jackson Patient Access Specialist Noblesville

Infectious Disease Prevention

Care Coordinator/Life Skills Instructor- Home & Community

Brandy Kuhn Patient Access Specialist DeHaven

Olubayo Lanihun Care Coordinator/Life Skills Instructor- Home & Community Based Carmel

Holly Lewis Licensed Assessment Clinician Carmel

Nitin Mahajan NP Preceptee Carmel

Kimberly Marshel Certified Medical Assistant Hoak

Wendy Murekio NP Preceptee Hoak

Daniel Stach Food Service Worker **Progress House**

Shawn Stoll Quality Improvement Data Analvst Administration

Takelieah Townsel Care Coordinator Noblesville

Megan Walker Master's Level Clinical Intern Indianapolis

Quality team growing in size and scope

by Christopher Lloyd

Aspire Indiana Health's Quality team is growing! This group is part of the company's initiative to expand our capabilities and oversight, focusing on patient feedback and ensuring Aspire is meeting its goals and governmental mandates. Let's introduce some key new members!



Shybrinn Williams recently moved from the Social Drivers of Health team to accept a new role as Project Manager for Quality. She will work as a

collaborator to facilitate alignment across teams working together on projects, and also gather data, map processes and learn departmentental contexts.

The goal with her role is to provide employees training on methodologies while avoiding one-sizefits-all directives that don't suit unique needs. Shybrinn will work to build trusting relationships between teams so we can understand each other's unique realities, and in doing so move initiatives forward methodically and empathetically, focusing on collective wins.



Spencer Johnson has joined Aspire as the Patient Experience Coordinator and will be the company's point person in managing patient satisfaction for

clients at all locations. This includes tracking complaints received via various sources and reporting trends.

He will analyze that patient data and share it with leadership, and work with clients and colleagues to create satisfactory resolutions to challenging issues. He will also educate all of Aspire on and maintain the Consumer Grievance Procedure Policy.

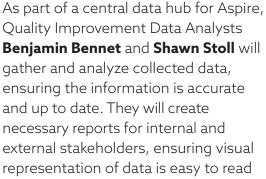


Alex Beck has switched roles at Aspire from Safety Director to Director of Quality. In this new position he will collaborate and coordinate with all

departments in the organization to provide needed analyses and research results. He will also conduct internal audits and collect and submit metric analyses to external stakeholders as appropriate.

Alex will work directly with Aspire departments in creating and forming sub-assessments and documents to improve data collection and quality assurance. He will also oversee Quality Improvement Analysts forming a central data hub to ensure optimal care delivery data is collected, analyzed and providing meaningful results to the agency.





and understand. They will also collaborate with other departments to assist in improvement of the collection and overall quality of data.

Got a complaint? Or a compliment?

Aspire Indiana Health has created a new grievance policy that allows patients to provide direct feedback on their experience with our services. If you've got a complaint — or a compliment! — to pass along, you can be assured it will be seen by a live person who will review it and take action as needed. Contact us at **patientexperience@aspireindiana.org** or call us at **(317) 606-3705**