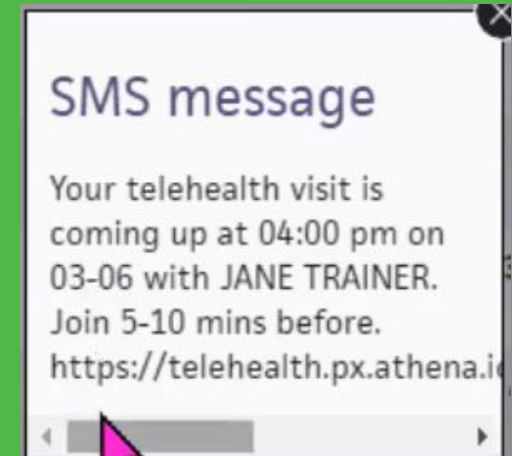
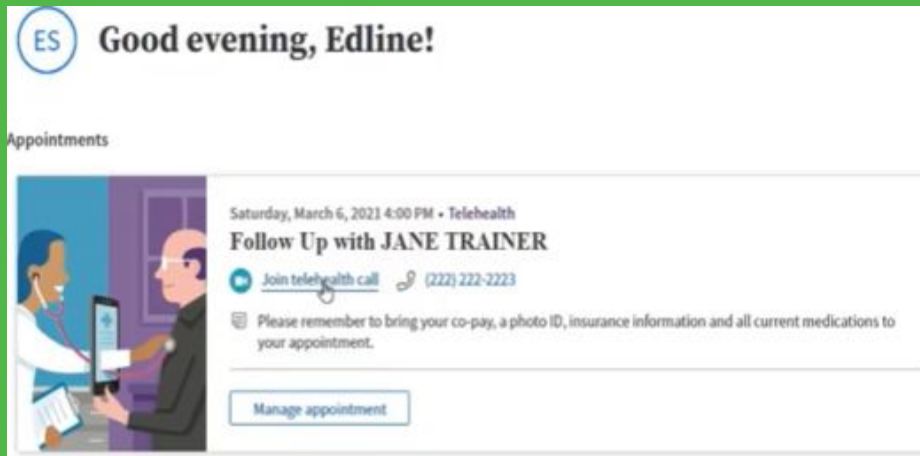


When you are scheduled for a Video In Person appointment with Aspire, you'll receive an email with directions and a link to join the appointment. There are a couple of different types of emails you may receive.



Your email and text may look like the examples below.



Click "Join Telehealth Call" in your email or the link in your text

You will be prompted to fill out your name and give consent to join the telehealth visit.
Click “Next.”

Get ready for your visit with

**JANE TRAINER on
Saturday at 4:00 pm**


What is your full name?

Edline Samplepatient

Are you the patient?

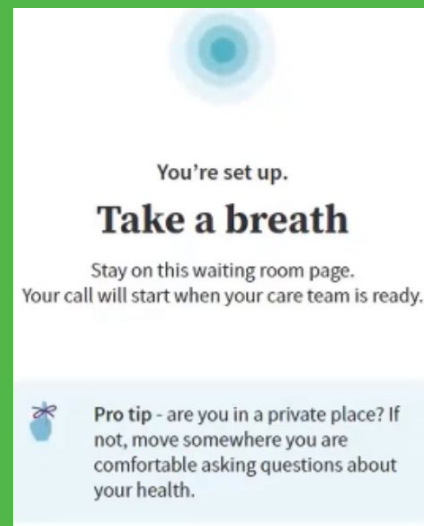
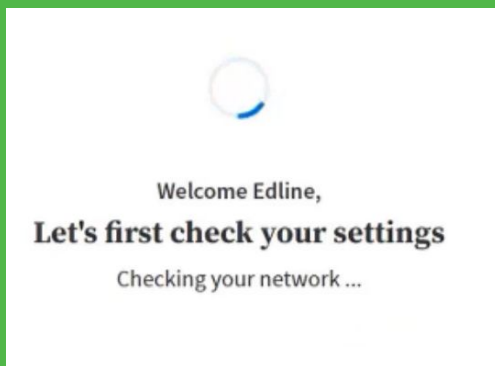
Yes, I am the patient

☒ By joining the telehealth encounter, I agree to the [athenaTelehealth Terms of Use and Informed Patient Consent](#).

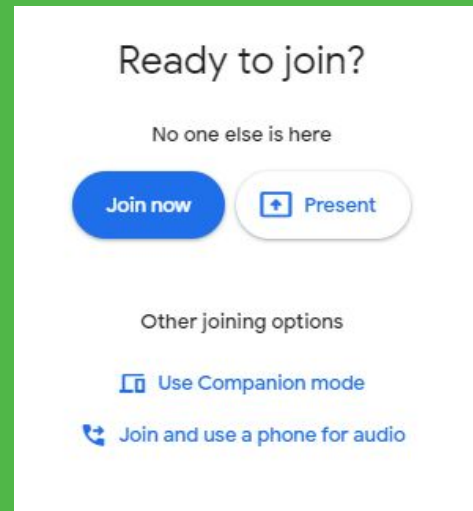
 Click Allow when your browser asks for access to your camera and microphone.

Next

The system will automatically start a device check to ensure network connectivity and connection to device audio and video.



There is another type of email that looks like this.



Click "Join with Google Meet" and on the next screen, click "Join Now."

Once connected, the Video In Person screen will look like this.

