

## Hotel room hygiene concept

Our promise as a host to you....

## Because we care about your safety and health, we have additional measures for you and for us:

- The cleaning staff works with mouth-nose protection and disposable gloves.
- Brochures and other information material are removed from the rooms.
- Each employee is assigned an area in which they work alone. This reduces the risk of infection and contagion. Airing the rooms for the entire cleaning time of about 30 minutes with the window fully open (not tilted) possibly with a draft. Airing rooms more frequently, especially when guests change and after cleaning.
- We all wash our hands regularly.
- Change of cleaning cloths after each room.
- On departure, disinfection of all surfaces and potentially vulnerable objects in the room e.g. desk, closet, tables and drawers, TV, tiles, mirrors, light switches, door handles and locks, window handles, remote control, toilets, toilet brushes, water taps, soap dispensers.
- The guest is asked to open the window before the room cleaning and before the departure.
- Room cleaning during the stay will be done exclusively and only after explicit request.
- Clean and dirty linen must be consistently separated from each other.
- Cleaning is done only when the guest is not in the room.