

DEAF SERVICES

FRONT DESK VIDEOPHONE: (317) 493-0422



ASPIRE DEAF SERVICES

Aspire Indiana Health is proud to offer a dedicated team of trained professionals to serve Deaf, Deaf-Blind, Hard of Hearing and Late-Deafened individuals. Our mission is to remove barriers so they can access the high-quality healthcare they deserve.

You can choose to be seen by Deaf staff or use seamless interpretation services in American Sign Language (ASL), Tactile Sign Language, or any other sign languages and/or communication modes.

OUR DEAF SERVICES TEAM

You can work with professionals who are Deaf:

- Deaf Therapist
- Deaf Care Coordinator
- Deaf Life Skills Instructors

OUR INTERPRETERS

If you see a hearing provider, we provide:

- **ASL Interpreters:** Specially trained for mental health and medical appointments.
- **Deaf Interpreters (DI):** Provide culturally competent communication support to ensure clients receive information as clearly as possible regardless of language barriers.

You can use interpreters for all Aspire services, including:

- Individual therapy
- Medical care
- Skills training



- Case management
- Psychiatric services
- Addiction treatment
- Employment services
- Housing assistance
- Pharmacy services
- Crisis services

BEHAVIORAL HEALTH AND SCHOOL BASED SERVICES

- **Therapy:** Our Deaf therapist offers therapy for all ages. You can meet in person at our Indianapolis office or online via video.
- **Groups & Hearing Therapists:** You can join group therapy sessions or see hearing therapists. We always provide ASL interpreters.
- **Home & Community Support:** We can meet you at your home or in your neighborhood to help you practice life skills and manage your mental health.

- **Indiana School for the Deaf (ISD):** We work directly on the ISD campus! We provide therapy, life skills support, care coordination, and psychiatric care for students.

CRISIS SERVICES CONTINUUM

If you have a mental health or addiction emergency, we help you 24/7.

- **Trained Staff:** Our crisis team knows how to use Video Relay Services (VRS) and understands Deaf culture.
- **The Rely Center:** This is our psychiatric urgent care building. If you come here during a crisis, we will use an ASL interpreter.
- **Hospital Support:** If you need to stay at a local hospital for safety, our Crisis Department will help you get connected. We will tell the hospital you are Deaf and make sure they have an ASL interpreter ready for you.

PRIMARY AND PSYCHIATRIC CARE

We care for your whole body and mind.

- **Psychiatric Care (Mental Health Medicine):** Available at all Aspire locations.
- **Primary Care (Medical Doctor):** Available at all locations except Greenfield and Shelbyville.
- **Integrated Care:** Our doctors and therapists work together to make one complete wellness plan for you. You can come just for medical needs, or combine medical and mental health care.

Main Office: 2506 Willowbrook Pkwy, Indianapolis. Our Deaf Patient Access Specialist will help you get set up for any services you may need!

(Deaf services are also available at other Aspire locations)

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BEHAVIORAL HEALTH

Same Day Access (SDA) connects new behavioral health patients with services quickly through walk-in registration and intake.

SDA HOURS FOR WILLOWBROOK ARE:

Monday: 8:15 a.m. – 5 p.m.

Tuesday – Thursday: 8:15 a.m. – 3 p.m.

Friday: 8:15 a.m. – 1 p.m.

24/7 CRISIS (800) 560-4038

IF IT IS A MEDICAL EMERGENCY PLEASE CALL 911.



**Division of Mental
Health and Addiction**



The Joint Commission

Accreditation: Certified by the State of Indiana
Division of Mental Health and Addictions,

Accredited by the Joint Commission, Medicaid
and Medicare Provider, Third Party Insurance, and
Private Insurance.

***Aspire Indiana Health accepts Medicaid,
Medicare and most commercial insurance.
We also offer a sliding fee scale for clients who
are uninsured and have health navigators to
assist people in obtaining coverage***

