



Aspire Indiana Health



**Aspire Indiana Health is proud to offer support to Deaf and Hard of Hearing patients, and is the state's only designated Community Mental Health Center with a Deaf Services team.**

# DEAF SERVICES

The Deaf Services team is filled with professionals skilled in mental health, deafness and American Sign Language (ASL). The team will assess every individual from medical, psychiatric, social, cultural, educational, vocational and behavioral perspectives.

Individualized treatment plans are developed to address mental health challenges based on the results of these assessments with the client and family's input. Once a treatment plan is established, a Care Coordinators/Life Skills Instructors (CC/LSI) and/or therapist are assigned to work with the client, family and social service agencies as needed.

Deaf Services' outpatient services work with clients to manage a wide variety of mental health diagnoses and needs. The goal is to help clients cope and manage or resolve symptoms effectively within their environments.

## CRISIS SERVICES

Aspire Indiana Health also provides 24/7 crisis services for deaf clients to utilize during the crisis



events. Staff members are trained to communicate through video relay services and understand how to engage with Deaf clients. For those requiring short-term hospitalization, Deaf Services partners with Community Hospital North to offer acute stabilization admission where they provide ASL interpreters.

## SUPPORT IN THE HOME AND IN THE COMMUNITY

Our Deaf Services team also works with Indiana School for the Deaf to offer therapy and psychiatry services. The Deaf Services therapists will go to Indiana School for the Deaf campus to provide

therapy services in person, and the students/parents can even meet with Aspire's psychiatrist virtually for medication reviews to ensure the medication prescribed is effective.

Deaf Services' Home-Community Based services work with clients at their home and/or community to manage their mental health diagnoses effectively, which will enable the clients to function and live independently out in the community.

Care Coordinator/Life Skills Instructors are heavily involved in clients' cases as they are the ones who coordinate and manage clients' cases to ensure the treatment plan is successful. The Care Coordinator/Life Skills Instructor will work closely with clients' therapist and Life Skills Coaches to treat clients' mental health diagnoses, as well as training the clients to function independently out in the community.



2506 Willowbrook Pkwy  
Indianapolis, IN 46205

#### APPOINTMENTS

(877) 574-1254

#### 24/7 CRISIS

(800) 560-4038

**IF IT IS A MEDICAL EMERGENCY PLEASE CALL 911.**

Accreditation: Certified by the State of Indiana Division of Mental Health and Addictions, Accredited by the Joint Commission, Medicaid and Medicare Provider, Third Party Insurance, and Private Insurance.

Aspire Indiana Health accepts Medicaid, Medicare and most commercial insurance. We also offer a sliding fee scale for clients who are uninsured and have health navigators to assist people in obtaining coverage.



Aspire Indiana is a private, not-for-profit Integrated Care organization whose services are rendered regardless of age, race, religion, sexual orientation, gender, ethnicity, or disability.



Revised July 2025