



## ASPIRE SCHOOL BASED SERVICES PARTNER FOR SUCCESS





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# Aspire School Based Services Partner for Success

## CONNECTION, COORDINATION AND COLLABORATION WITH AREA SCHOOLS



Licensed Clinical Therapist Marianna Schrock and Home & Community Based Services Supervisor Joiceann Janes

Childhood mental health conditions affect many children and families. [According to the Centers for Disease Control \(CDC\)](#), mental health conditions can begin in early childhood – and most of those conditions are more common with increased age.

[National data indicates](#) many adolescents discuss their mental health with healthcare providers and receive treatment, but there are still gaps in

treatment to support youth. While more than half (55%) of U.S. adolescents reported discussing their mental and emotional health with a healthcare professional, 20% of adolescents ages 12-17 reported having unmet mental healthcare needs.

Aspire's school based teams of mental health experts treat children of all ages in Boone, Hamilton, Madison and Marion Counties whose behavior and functioning

have been affected by a variety of challenges – including ADHD, anxiety, adjustment to trauma and loss, behavioral problems, depression, substance use and thought disorders, among others.



Votaw

“Our focus is on the client and serving what the client needs,” says Aspire Senior Director of Youth & Family Home & Community Amanda Votaw, LMFT. “It could be a lower-level need where the student just needs some focus skills or support for learning, or they could have severe trauma in their past where that’s impacting their ability to participate in regular school activities. We may be serving the student at school but then also need to involve the family at home as well.”

### Aspire's school based services may include one or more of the following:

- Individual therapy
- Family therapy
- Individual and group skill training
- Case coordination
- Psychological assessment
- Medication management

Aspire provides therapy and skills services to its school partners, including crisis response services in the event of a crisis situation, such as a school shooting threat or a student or faculty death. Aspire also provides training opportunities to school staff.

“One of my favorite things about the Aspire Youth and Family Team is that we do treatment where treatment is needed,” says Melanie Obremski, MSW, LCSW, Clinical Manager of Hamilton County Youth & Family Services. Aspire's school based services are primarily initiated by a referral from the school or by a parent.



Obremski

“We may get a referral from the school that the teacher notices a kiddo can't sit still in class, for example,” Votaw says. “We do our assessment to determine what the cause may be, whether it's ADHD, anxiety or trauma, and then we may need to assess what's going on at home as well. It's definitely a collaboration with the school to help and support the child in the best way possible.”

With more than 50 Aspire employees on Votaw's team, the need for mental and behavioral health services for youth – and the individuals providing those services – is only continuing to grow.





## HELPING SERVE A GROWING NEED

“Aspire’s school based programming has grown quite a bit over the years,” Votaw says. “I think, overall, youth mental health has gotten a lot of attention especially since COVID. We’ve seen a lot of increasing anxiety in students in general.”

Since July 2020, Indiana legislation requires school corporations and charter schools to enter into a memorandum of understanding with a community mental health center or a mental health provider certified or licensed by the state, [according to the Division of Mental Health and Addiction \(DMHA\)](#).



Janes

“These services are needed more now than ever due to mental health challenges in children and adolescents being on the rise, and due to societal changes, including online bullying, especially with children having more access to phones and social media where bullying is often occurring,” says Joiceann Janes, BSW, Supervisor of School Based Services for Northern Madison County.

“It really helps to coordinate with the school and the other systems we work with to build up a good team of support and collaborate around the youth to build up their confidence and strength,” says Alex Coffey, Supervisor of Home & Community Based Services for Hamilton County.



Coffey

If needed, a student receiving counseling services in a school based setting may be referred to other comprehensive healthcare services provided by Aspire such as primary medical care or addiction treatment.

“I think at its core with anyone in treatment, but especially with youth, is people don’t operate in a vacuum,” Obremski says. “Kids do not function by themselves. How many hours a week are they in school versus at home or outside of school in other settings? That’s why we want to collaborate and work with everybody involved in the lives of these youth, and schools are a huge component of that.”

## PARTNERSHIP WITH SCHOOLS

**“Schools are a central hub in a child’s life. By partnering with them, we can meet students where they are, literally and emotionally,”**

says Ariana Foster, Youth & Family Home & Community Based Supervisor in Marion County.



Foster

Aspire directly partners with more than 20 different school systems throughout Boone, Hamilton, Madison and Marion Counties, and more continue to be added.

“Being able to provide services in the school environment helps kids who need more frequent sessions, while helping reduce families’ need to worry about transportation or conflicts with schedules,” Janes continues. “Providers can also communicate with teachers more often and observe behaviors of clients in person.”

“I could not be prouder of the providers we have in the schools, and the management we have, coordinating the details on a day-to-day basis,” Votaw says. “They really understand the importance of collaboration. Having good relationships with the



schools allows us to work directly with the teachers and helps us better educate the school staff on what to watch out for and how to help.”

“We’ve been able to advocate for kids getting more of their needs met at school, which has helped them become more successful at school,” Obremski adds. “We can help address so many things before they become bigger challenges for youth as they are growing up and learning how to be adults in our communities.”

**The school partnership highlights the fact that serving each kiddo is not a one-size-fits-all model – it’s coming together to truly set up the full support system each kiddo needs to be successful.**

“We hope our work through the schools is making an impact on kiddos by providing them services where they’re able to take and learn the skills to move forward or by building a team around them to support them during their school years and into adulthood,” Coffey says.

“Schools need more support than ever,” Janes says. “Aspire helps provide a safe space at school the kids can utilize, and working on behaviors and mental health at school can increase school success. The impact of services in schools for students and families provides increased mental health support, increased academic performance, collaborative support and long-term benefits for the client.”

If you are interested in services for a child, please contact Aspire’s school based services team at (317) 587-0568. And if you are a school representative interested in a partnership with Aspire, please contact Amanda Votaw at [amanda.votaw@aspireindiana.org](mailto:amanda.votaw@aspireindiana.org).





# The Vaccine Experience

## ASPIRE'S QUEST TO MAKE VACCINES FOR CHILDREN COMFORTABLE AND AFFORDABLE



### HISTORY OF VACCINE FOR CHILDREN (VFC) PROGRAM

From 1989 to 1991, the United States faced a terrible measles epidemic – tens of thousands of measles cases that resulted in hundreds of deaths. After a lengthy investigation, the CDC found more than half of the children who had been infected had not been vaccinated against measles, despite most of them having been seen regularly by a healthcare provider.

The CDC asked why? The answer: high cost. In response, the VFC Program launched on October 1, 1994.

[According to the CDC website](#), the CDC buys the vaccines at a discount and distributes them to VFC Program providers – of which Aspire is one – at the direction of awardees. The VFC Program supports improved immunization coverage levels among eligible children by protecting their health, providing free vaccines, saving money, minimizing barriers to vaccination and improving private-public collaboration.



Aspire Indiana Health has recently implemented the [Vaccines for Children Program](#) (VFC), a federal program provided by the Centers for Disease Control and Prevention (CDC) that provides free vaccines for eligible children 18 and younger whose parents or guardians may not be able to afford them.



Cunningham

“The VFC program is a great opportunity, especially for places like Aspire, because it allows us to give vaccines to families who have Medicaid or who may not have any insurance at all, at no cost to them and at no cost to us,” says Aspire Nursing Manager Stephanie Cunningham.

### ASPIRE'S QUEST FOR THE VFC PROGRAM



Jackson

Aspire Nurse Staff Team Lead Laura Jackson and Employee Health Nurse Kristina Ritter came together over a year ago to aid in Aspire's quest toward becoming a VFC Program provider. The pair spent countless hours writing out processes for the vaccines, ironing out billing codes – as the vaccines are free for qualified children 18 years or younger – and developing Relias training modules.

“In the beginning it was a lot of reading and figuring out the state requirements, like how to use the statewide vaccine tracking system,” Ritter explains.



Ritter

The state has extensive requirements for procedure, supplies, storage and training. Aspire had to provide data determining how many patients in the appropriate age range are being treated to understand the patient volume and number of vaccines needed. Ritter and Jackson worked to ensure these details were in place for the state contract.

Eventually, their hard work paid off. The state contracts were signed, and the details were secured.

The next step? Cunningham began to develop the training for administering the vaccines. The state had supplied Aspire with some training resources that Ritter and Jackson made sure were distributed via Relias. However, live training was needed to really get the program off the ground.



**In April 2025, the Noblesville Health Center served as breaking ground for the in-person training.**

Cunningham's team trained the Noblesville staff on eligibility, size of needle, how to verify the vaccines, and how to administer them with the onsite practice CPR mannequins.

“We practiced drawing up the vaccines,” Cunningham says. “The staff had to take the vaccines out of the refrigerator and show me they pulled out the right ones, had the right size needle, set up the room and set up the tray, just like they were getting ready to walk the vaccine into a patient room. If there were any educational moments, we would stop and have them right then and there.”



## SHARING A POSITIVE EXPERIENCE

“The VFC Program opens Aspire up to growing and developing a pediatric population,” Cunnyingham says. And there is already positive feedback from patients.

Katie, a first-time mom, recently took her child to Aspire’s Noblesville location for her baby’s vaccines. The healthcare workers at Noblesville had trained hard for this moment. The staff had been taught how to empower new mothers or caregivers in holding and comforting their children during the vaccination administration, including how to support active nursing (breastfeeding) during immunizations. Evidence-based research has shown the components included in breastmilk include pain-relieving properties for infants during immunizations.

“Being a first-time mom, everything is new and can be nerve-wracking,” Katie says. “But the Aspire team made the vaccine experience comforting and reassuring – from making sure all vaccines were available for the day of my baby’s appointment to being willing to try new vaccine positions that would suit me and my baby best. I am so happy Noblesville finally has the vaccine program, and am thankful to the entire staff who made it possible.”

Aspire is proud to partner with the VFC program to offer pediatric vaccines at both our Noblesville and Indianapolis offices. We are excited to offer the same service at our Carmel location soon, with other offices to follow. Patients can call their primary care office for more information or to schedule an appointment.



## SAVE THE DATE!



Join us for an afternoon of food, tours and a panel discussion featuring Aspire Medical Director of Addiction Services **Dr. James Meacham**, staff and others in recovery.

**Friday, September 19, 2025 from 1-4 p.m.**



# Internships with Aspire: Growing the Next Generation

Since May 2024, Aspire Indiana Health has welcomed nearly 100 student interns through our doors – interns ranging from those seeking associate to doctorate degrees or others interested in practicum experiences in every area of Aspire: school based therapy, addictions and substance use disorders (SUDs), youth & family and home-based therapy. The interns gain practical experiences with Aspire while also serving as a resource themselves. Many of them stay with Aspire after their internship ends as full-time employees.

Riley Russell, a recent IU Indy graduate with her Master in Social Work, has completed two internships with Aspire and recently began as a full-time Licensed Eligible Therapist in Residential Addictions at Mockingbird Hill. She first came to Aspire as an undergraduate who wanted to work with kids. While shadowing as a school based therapist, she was encouraged by her supervisor to

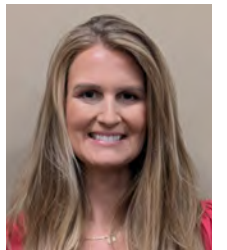
get as much experience as possible while at Aspire. Russell had the opportunity to shadow a SUDs group, and it was in that experience she found a new passion.

**“I got placed everywhere at Aspire and started to learn there were other populations I wanted to work with that I wouldn’t have known without my Aspire experience,” Russell shares.**



Russell

Michelle Forehand, a current Indiana Wesleyan student working toward her Master in Social Work, rejoined Aspire for a second internship this



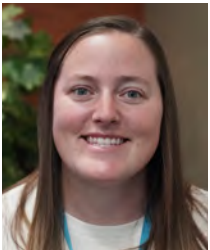
Forehand

summer. Forehand finished her first Aspire internship working alongside a school based therapist at Carmel High School for the 2023-2024 academic year. Shadowing for several months, Forehand gained even more practical experience taking on three clients of her own at Carmel High School.



Now Forehand is preparing to begin home based therapy in her second internship with Aspire. “The ‘real life’ experiences helped me learn so much,” she says. “I wanted to come back to Aspire because of how supportive everyone was and how much I learned.”

BEHIND THE SCENES



Johnston

Aspire Internship Placement Specialist Emily Johnston spends a lot of time reviewing applications, interviewing candidates and nurturing Aspire interns to give them the best possible experience. Many potential interns find their way through the various university partnerships Aspire has across the state, with our two biggest collaborators being IU Indy and Indiana Wesleyan. Johnston says Aspire primarily hosts interns on the clinical and behavioral side, however, Aspire is working on expanding into the medical space as well by hosting some nurse practitioner (NP) preceptorship students.

Students in related fields may also be connected to Aspire via their advisors and/or professors. However, many intern candidates find their way to Aspire independently. After potential interns [complete the application](#) on the [Aspire website](#), Johnston reviews the



Bebar

applications and sets up interviews with the best candidates. Once interns complete the interview process and are officially hired, they go through a modified version of Orientation before officially joining their teams.

**“Our main goal is to hopefully hire interns after their internship,” Johnston explains.**

Many interns do get hired on at Aspire full-time after completing their internship. Sydney Bebar has been full-time with Aspire for nearly two years after completing her internships while finishing her degree.

“Mockingbird Hill – I think that was my most transformational experience because I was so out of my comfort zone, but it was so necessary for me to do that. It unlocked this entire world I hadn’t even considered before. And it also just made me feel so much more confident in myself after not thinking I could handle this because I was so out of my depth, and yet I did so well,” Bebar gushes about her experience.

BEYOND THE COMFORT ZONE

Pushing interns out of their comfort zone is a part of the grander plan of the program. Twice a month Johnston hosts a virtual space for the interns to attend and learn about different Aspire departments and services. It gives the interns a better idea of what Aspire does as a whole and in what areas the interns can gain experience.

“I think that’s one of the reasons why I wanted to come back is because the experience is so broad and covers so much,” Forehand says.

**The foundation of the internship program is simple: Grow with us.**

Aspire Indiana Health invites students to begin their new careers with the organization. The program provides the building blocks for a strong candidate pool. Johnston and her colleagues supervising the interns provide tangible skills, and even more importantly, confidence in the interns.

“I felt super supported by my supervisor, and that changed my perspective and helped with imposter syndrome,” Russell shares.

Aspire strives to celebrate the interns and acknowledge their accomplishments. National Intern Day is recognized yearly on the final Thursday in July. This year the interns were recognized with a small celebration to gather and be recognized by their teams.

Aspire Indiana Health is proud to mentor interns every year. It provides the hands-on experiences that shape their skills and cultivate their full potential.







# National Health Center Week:

CELEBRATING 60 YEARS OF PROGRESS



Every August, National Health Center Week brings more awareness to America's nearly 1,500 Community Health Centers (CHC), highlighting the commitment and passion of staff, board members and supporters who make it possible to provide quality, comprehensive healthcare services to more than 32.5 million patients across nearly 16,000 communities each year.

[National Health Center Week](#) takes place August 3-9 and is sponsored by the [National Association of Community Health Centers \(NACHC\)](#). This year's

theme is "Celebrating 60 Years of Progress," America's health centers celebrating 60 years of improving our nation's health. It focuses on empowering communities by connecting them with health centers that serve as places of strength, service and care in their communities.

Each day of National Health Center Week is dedicated to a particular focus area:

- Sunday, Aug. 3: Theme Day: Celebrating 60 Years of Progress
- Monday, Aug. 4: Staff Appreciation Day

- Tuesday, Aug. 5: Patient Appreciation Day
- Wednesday, Aug. 6: Health Conditions Focus
- Thursday, Aug. 7: Populations Day
- Friday, Aug. 8: Partner Appreciation Day
- Saturday, Aug. 9: Gratitude and Future Vision

"This week is a celebration of progress, people and purpose," says Dr. Gina Forrest, Chief People & Public Health Officer at Aspire Indiana Health.

**"It's an opportunity to honor our incredible staff, uplift our patients, and recognize the powerful role community health centers play in advancing health equity every day."**



Forrest

## FACTS ABOUT COMMUNITY HEALTH CENTERS

### Did You Know... ?

- **CHCs Serve 1 in 11 Americans:** More than 32.5 million people – across all 50 states, D.C., and U.S. territories – receive care at a CHC.
- **The First CHC Was Inspired by the Civil Rights Movement:** The very first CHC opened in 1965 in Boston as part of President Lyndon B. Johnson's "War on Poverty," grounded in equity and access for all.
- **Health Centers Save the U.S. Healthcare System Billions:** By focusing on prevention and integrated care, CHCs save the U.S. healthcare system **more than \$24 billion annually** in emergency and specialty costs.
- **70% of CHC Patients Are Living at or Below the Poverty Line:** CHCs provide sliding-scale or no-cost services to patients, regardless of their ability to pay – making them a critical lifeline for underserved communities.

Sun 8/3	Theme Day: Celebrating 60 Years of Progress
Mon 8/4	Staff Appreciation Day
Tues 8/5	Patient Appreciation Day
Wed 8/6	Health Conditions Focus
Thur 8/7	Populations Day
Fri 8/8	Partner Appreciation Day
Sat 8/9	Gratitude and Future Vision



- **CHCs Go Beyond Clinics:** Many health centers offer food pantries, housing navigation, job training, harm reduction, transportation and school-based health services.
- **More Than Half of CHC Board Members Are Patients:** CHCs are required by law to have **at least 51% of board members be current patients** – ensuring services reflect community needs.
- **Multilingual and Multicultural Care:** Community health centers provide care in more than **100 different languages** and often have culturally responsive staff, helping to break down barriers to care.
- **CHCs Are Major Job Creators:** Health centers support more than **250,000 jobs** nationwide, from clinical roles to community health workers.
- **CHCs Help Close Racial and Ethnic Disparity Gaps:** CHCs lead in reducing health disparities among Black, Hispanic/Latino, Indigenous and immigrant populations through accessible, equity-focused care.
- **CHCs Respond in Times of Crisis:** From COVID-19 to natural disasters and the opioid epidemic, CHCs often serve on the front lines, adapting services quickly to meet urgent needs.

“Community health centers have always been more than just clinics – they are pillars of trust, healing and resilience,” Forrest says.

**“At Aspire, we don’t just deliver care – we build relationships, restore hope and walk alongside our patients on their journey to wellness.”**

## ACCENT ON COMPASSION



In last month’s Accent on Compassion feature, Aspire Indiana Health President and CEO **Antony Sheehan**

talked about the promise of partnerships – pledging to think beyond our own priorities and focus on what matters most to others.



Sheehan



# Aspire Indiana Health

# 5k FUN RUN



SCAN THE QR CODE TO  
RESERVE YOUR TICKETS TODAY!

## JOIN US IN SEPTEMBER 2025!



Join us for our 3rd annual Aspire Indiana Health 5k Fun Run! Be a hero for health and well-being on September 27, 2025 at Conner Prairie in Noblesville, IN from 7-10 a.m.

It’s a great time for family and friends!





# Celebrating Leadership Development Graduates

Aspire Indiana Health recently celebrated a significant milestone in the careers and development of two groups of Aspire supervisors and managers who participated in the first cohort of the Aspire Excellence Institute's Leadership Development program.

Led by Aspire Leadership Development Specialist Qiana Robinson, the program consisted of several months of weekly meetings to learn and grow in leadership skills – everything from communication essentials and conflict resolution to self-awareness and relationship building.



Robinson

“Over the course of the program, the participants engaged in meaningful conversations, attended weekly sessions, and made the commitment to be better leaders,” Robinson says. “I’m so proud of their accomplishments and excited to see how they will apply the principles and frameworks learned during the program.”

**Leadership is about lifting others, fostering innovation and driving Aspire toward a brighter future.”**



Senior Director of Training and Career Excellence Dr. Sarah Dross-Gonzalez, Robinson, Sheehan



Sheehan

“Leadership isn’t about titles or distance; it’s about proximity,” says Aspire President and CEO Antony Sheehan. “I’m inspired by Bryan Stevenson’s call to ‘get close’ to the issues and the people we serve, because when we stay proximate, we begin to truly understand, to empathize and to

lead with purpose. That’s what I’ve seen in each of our Aspire Excellence Institute graduates: a commitment to leaning in, staying close and doing the hard work of leadership with integrity and compassion. I couldn’t be more proud of these leaders and all they’ve accomplished, not just for themselves, but for the people and communities we serve every day.”







# Employee Spotlight: Sean Taflinger

TEAM LEAD – RESIDENTIAL RECOVERY ASSOCIATE



Two years ago, Sean Taflinger started working at Aspire – working the third shift at the front desk at Progress House and gradually transitioning to the first shift. When a Residential Recovery Associate position opened, Sean leaped for it. “The opportunity to be of service to other people and to really use some of my personal experience to help others – it is such an intoxicating feeling to see somebody understand your story and then learn and grow from it; that’s amazing.”

Once Progress House’s Georgia Street property opened, Sean saw an even greater opportunity to help others. As Team Lead - Residential Recovery Associate, he currently oversees the clients at the Georgia Street location. Ideally, clients will spend four to six months there building life skills – budgeting skills, building a credit score, learning how to pay bills and saving money. Sean is familiar with the landscape as he experiences much of it himself. In fact, Sean’s journey with Aspire began long before he became a Residential Recovery Associate.

A two-time veteran of both Mockingbird Hill and Progress House, Sean understands the work it takes to complete the programs and stay sober. “The second time around, I went the same path [completing Mockingbird Hill and moving to Progress House] with a much different attitude, and I grasped it better.”

**Sean describes his epiphany the second time through as a somber moment where he realized getting sober was more than abstinence from alcohol – it was also addressing the root causes.**

Sean’s personal experiences have shaped how he approaches the clients he works with. He talks to the residents about their goals and what they need to achieve those goals. “What can I do to help you achieve those goals? What’s standing in the way of you reaching those goals?” Sean presents new ideas, such as furthering their education by taking college classes or going to trade school. “Hey, have you ever thought about college or a trade school? Just trying to help them reach their full potential, whatever that might be.”

Sean understands every client is different but all share similar fears. “Clients come in with their heads down; they’re scared to death but won’t admit it.



Being able to talk to them a bit and help them open up and see them flourish is something.” Recently, a client accepted his one-year token and specifically shouted out Sean’s help in his journey.

When he’s not working, Sean enjoys watching the Colts. His best friend since childhood is also a diehard Colts fan. The pair bought season tickets for the first time ever and are excited for the season! Sean also spends time with his grandchildren when he can and has two cats at home.



# Social Media Hits

A LOOK BACK AT OUR TOP SOCIAL MEDIA HITS IN JULY!



# Aspire News

## ASPIRE LEADERSHIP TAKE ON NEW ROLES

As Aspire continues to grow in scope and impact, there are updates to several leadership roles to reflect new responsibilities and expanded reach.



Howe



Mitchell

- **Kelly Howe** is now **Senior Vice President of Intensive Behavioral Health Services**.
- **Darrell Mitchell** is now **Senior Vice President of Addiction Recovery**.
- **Dr. Gina Forrest** now serves as our **Chief People & Public Health Officer**, leading Team Public Health (formerly Team Health Equity) and Team PEOPLE (formerly Team Culture) with deep expertise and recognizing the connection between our people and public health.
- **Terri Lee** also becomes **Senior Director of Public Health**.



Forrest



Lee

In addition, **Jacob Kern** has been promoted to **Senior Director of Adult Home and Community**; and **Amanda Votaw** has been promoted to **Senior Director of Youth & Family Home & Community**. Congratulations to all on your promotions, leading the way to guide Aspire's continued success and development in the future!



Kern



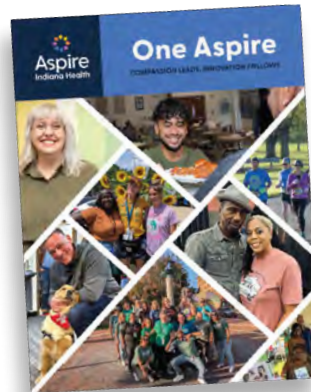
Votaw

## MARKETING TEAM RECEIVES HONORS

The Marketing Team is proud to be recognized as a winner in Graphic Design USA's (GDUSA) Inhouse Design Awards! From more than 5,000 entries, only the top 10% are selected as winners. Aspire Indiana Health's new branding received an award as did the short form film, "A Day in the Life at Mockingbird Hill Recovery Center," [which you can view here](#). Congratulations to all the hard work and dedication to everyone involved with these projects!







## THE STORY OF ASPIRE INDIANA HEALTH

We recently shared a reflection on Aspire's evolution and our shared direction in "One Aspire: Compassion Leads, Innovation Follows." [You can read that narrative here!](#) Aspire Indiana Health has been evolving to meet the changing healthcare needs of Indiana communities for nearly six decades. This narrative includes a snapshot of the company's entire history along with an overview of the new strategic plan that will guide our growth and transformation.

## DID YOU KNOW?

According to the CDC, nearly half of U.S. adults (48.1%) have high blood pressure & about 1 in 5 adults with high blood pressure is unaware of it.

A normal blood pressure in adults is 120/80 mm Hg or less.



## NEED TO SCHEDULE?

Visit us online at  
[www.aspireindiana.org/](http://www.aspireindiana.org/)

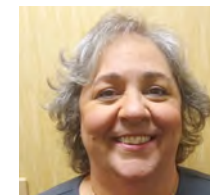


# Great Job!

**GREAT JOB RECOGNITION FOCUSES ON OUR PEOPLE, PATIENTS & PARTNERS.**  
**TO SEND IN YOUR NOMINATION, CLICK THE BUTTON BELOW.**



**Holly Lewis**, Licensed Assessment Clinician, has worked very hard to manage her role expectations and other needs including working toward being approved to independently sign her own treatment plans. This achievement reflects her clinical growth, hard work and dedication to the people we serve every day at Aspire. Congrats Holly for this well-deserved accomplishment!



**Sandy Corbin**, Manager - Insurance Enrollment, has been relentless in pushing for direct communication and a meeting between Aspire, FSSA and DMHA as well as reaching out internally to resolve major confusion among DMHA certifications, Medicaid credentialing and Gainwell, which has resulted in our inability to complete prior authorization and to be paid for many Medicaid services. She has been sending appropriately, increasingly assertive emails to involved state parties asking questions, requesting quick responses and suggesting (or demanding politely) resolutions to clear up this major confusion and misalignment in their systems.

As a result of Sandy's continued communication and pressure to meet, we have been reactivated within Accentra/Gainwell and we have received our first PA for Mockingbird Hill and our first MRO service package request/PA since July 1.



**Mallory Stapler**, Nurse Practitioner, keeps showing up for our patients, not just in their appointments but behind the scenes operationally, all while holding down the fort at our Indianapolis Health Center. She is ready to give insight as to how we can best prepare as an organization to meet and exceed the needs of our clients. Her fervor for patient success is recognized and appreciated!



**Jennifer Royer**, Accreditation and Licensure Specialist, has been stuck in an endless loop of tail chasing between DMHA recertifications (within their new portal, but with no instruction from them), our IHCP and Medicaid credentialing and obtaining prior authorization for our most intensive services via Accentra/Gainwell, and, most recently, have been removed from prior authorization and likely payment for our intensive Medicaid services.

Because of Jennifer's (and others) continued communication and pressure to meet, we have been reactivated within Accentra/Gainwell and we have received our first PA for Mockingbird Hill and our first MRO service package request/PA since July 1.



# Welcome New Employees

## ANDERSON

### **Amanda Case**

Care Coordinator/  
Life Skills Instructor  
- Home & Community Based  
Chase St.

### **Haley Chambers**

Nurse Practitioner - Primary Care  
Hoak

### **Daynesha Glover**

Patient Access Specialist  
Hoak

### **Laura Kreegar**

Staff Nurse  
Mockingbird Hill

### **Rachel Martinez**

HOPE Case Manager  
Hoak

### **Kristi Morgan**

Certified Medical Assistant -  
Float Pool  
Hoak

### **Riley Russell**

Licensed Eligible Therapist -  
Residential Addictions  
Mockingbird Hill

### **Mary Turner**

Patient Access Specialist  
Hoak

## CARMEL

### **Shannon Adams**

Licensed Clinical Therapist -  
Assessment  
Carmel

### **Allison Antolin**

Crisis Care Coordinator  
Carmel

### **Willie Cummings**

Life Skills Instructor - Adult Home &  
Community Based Services  
Carmel

### **Abigail Davis**

Crisis Care Coordinator  
Carmel

### **Vanessa Elliott**

Crisis Response Provider  
Carmel

### **Hannah Fuller**

Care Coordinator/  
Life Skills Instructor  
- Home & Community Based  
Carmel

### **Suleyma Gomez-Becerra**

Certified Medical Assistant  
Carmel

## INDIANAPOLIS

### **Kuirsell Kelso**

Community Health Worker-  
Employment  
Indianapolis

### **Debra Lane**

Physician - Primary Care  
Indianapolis

## NOBLESVILLE

### **Elyse Cromer**

Fundraising Specialist  
Noblesville

### **Cortney Thompson**

Certified Medical Assistant  
Noblesville