



Aspire  
Indiana Health<sup>SM</sup>

Aligning as **One Aspire**

Aspire Indiana Health Annual Report 2024



40,685  
25%

People served by Aspire in 2024.

Representing nearly 25% more people served than in 2023.

More than 300 people decked out in super suits and capes enjoyed our 2nd Annual Aspire Fun Run, a family-friendly event supporting InSHAPE, our fitness and nutrition program for individuals experiencing serious mental illness (SMI).

As we reflect on the past year, we are filled with gratitude and a deep sense of purpose for the work we do at Aspire Indiana Health. This year has brought remarkable progress, and every step forward has been rooted in our commitment to serve our communities more fully and equitably.

Aspire is, in many ways, unique. Our integrated approach to healthcare is designed to reach those who need it most — people who face complex challenges, including chronic and enduring medical challenges, mental health struggles, housing insecurity, addiction, and other barriers that make achieving well-being a daily struggle. But it is our patients, partners and dedicated staff who truly make Aspire what it is.



Throughout this year, we have listened closely to everyone connected to Aspire. It became clear that while each part of our organization is fulfilling its mission, there is a need for deeper alignment across all we do. This insight has given rise to our **“One Aspire”** vision, a commitment to working together as a unified team focused on a common purpose.

**“One Aspire”** is not just a framework; it is a renewed sense of connection and shared values across every level of our organization, and within our community, too. It’s about empowering every member of our team to see their work as part of a larger mission, while ensuring patients recognize Aspire as a comprehensive healthcare provider ready to support their life journeys in meaningful ways.

And it’s about building stronger collaborations with community partners, knowing that we accomplish more when we work together; when we work in true partnership, with humility and respect, we are at our best. More than ever we are ready and willing to collaborate in bold, innovative ways.

As a result of this commitment, we have seen positive developments, including being asked to run the new

low-barrier homeless shelter in Indianapolis set to launch in 2027, and the \$4 million renovation of Progress House that garnered high-profile donor support.

Our new leadership structure, strategic planning process and ongoing branding efforts are all part of this journey toward a cohesive, compassionate future for Aspire. As we look ahead, we remain mindful of the challenges, including financial pressures in public health funding, especially for Medicaid services. These are real concerns, and we are actively engaging with partners and policymakers to explore sustainable solutions that allow us to keep delivering high-quality care.

Even amid these uncertainties, our focus is unwavering. We are committed to making careful, thoughtful decisions that allow Aspire to continue its mission of serving those who need us most. With humility and a deep respect for the communities we serve, we look forward to the work ahead and thank everyone who supports this journey toward a healthier, more hopeful future for all.



**Michael Collette**  
Board Chair



**Antony Sheehan**  
President & CEO

17,080

Aspire healthcare providers served 17,080 patients in 2024 in Primary Care, Behavioral Health, Recovery and Substance Use Disorder treatment.

For Aspire's third year participating in the Indy Pride Parade and Festival, a large group of team members from across the organization marched in the parade and staffed the Aspire booth at the festival.





10,000

Of patients receiving healthcare services from Aspire, more than 10,000 received two or more types of care.

*“Welcoming the Future: A Celebration of Hope and Impact” was a first-ever, all-Aspire event of its kind, setting the stage for the version of Aspire Indiana Health to come.*





946

Aspire's Whole Health Recovery Continuum served 946 people in residential recovery settings at Mockingbird Hill and Progress House in 2024.

A record number of golfers came together for Progress House's Golf for Recovery event at Plum Creek Golf Club to support Progress House and all the programs and services that help make recovery and wellbeing a reality.





431,318

Total service encounters in year 2024, across all programs.

Members of the Aspire Marketing Team coordinated a photo and video shoot at Mockingbird Hill, Aspire's treatment facility and recovery center for substance abuse disorder (SUD) in Anderson, Ind. The purpose was to reenact an overview of what life is like in the Mockingbird Hill facility as a resident going through the treatment program. Actors were used to respect the privacy of the current Mockingbird Hill residents.



In 2024, Team HOPE (Health, Outreach, Prevention and Education) served more than 10,000 clients through care coordination and management, outreach, prevention services and education.

620

People served by Aspire in 2024 who self-identified as homeless.





Aspire received our mobile crisis designation through the Division of Mental Health and Addiction (DMHA), and we are now available for real-time mobile crisis responses.

- Through a co-response model, our Mobile Crisis Response Teams work hand-in-hand with community partners, first responders and social workers when a behavioral health need is identified.

73%

Percentage of people served by Aspire using Medicaid, Medicare or self-pay (including reduced fees based on income) for services.



*Aspire Indiana Health has grown our array of services as health experts' understanding about the interrelation between mental and physical health has expanded. Instead of focusing on individual symptoms, we treat the whole person. Aspire has health centers in Anderson, Carmel, Elwood, Indianapolis, Lebanon and Noblesville.*



8,000

In January 2024, Aspire began offering Same Day Access (SDA), the process by which Aspire onboards new behavioral health patients — allowing for a much shorter wait time until they can start engaging in services. Now, clients can walk in and be seen the same day — and more than 8,000 have!

*photo spread: Aspire Noblesville Clinic  
photo inset: Aspire Indianapolis Clinic*



**\$72,159,062**

Total Revenue

Aspire Housing Outreach Coordinator Betsy Hughes-Pearson established Betsy's Boutique, a space that provides clients with a shopping style experience for essential items such as gently used clothing, hygiene products, household essentials and interview clothing.

Pictured left to right: Betsy Hughes-Pearson and Social Drivers of Health Manager Amber Gordon

\$76,286,248

Total Expenses

Aspire is proud to provide mobile clinic services to select areas of Indianapolis. Funded by a generous grant from the city, the mobile clinic unit — nicknamed Macy for Mobile Access Care for You — is primarily focused on serving those with substance use and/or mental health disorders and/or those who are experiencing homelessness.





# Aspire

Indiana Health™

[www.AspireIndiana.org](http://www.AspireIndiana.org)

"One Aspire" is more than a framework —  
it's connection, empowerment, collaboration,  
humility, respect, compassion and commitment.

